

Appendix E – Email correspondence between Cllr Molik and Cllr Michael regarding Green Waste Collections (*redacted to remove third party personal data*)

**From:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Sent:** 13 April 2021 11:11  
**To:** Fiore, Davina <[Davina.Fiore@cardiff.gov.uk](mailto:Davina.Fiore@cardiff.gov.uk)>  
**Cc:** Carter, Joseph (Cllr) <[JCarter@cardiff.gov.uk](mailto:JCarter@cardiff.gov.uk)>  
**Subject:** FW: Green waste collection

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Sent:** 12 April 2021 21:07  
**To:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>  
**Subject:** Re: Green waste collection

Bablin.Thank you for your email.

Is that the new Lib Dem motto.

Open.Honest and Transparent.

When are you going to start ?

Regards

Michael

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**From:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Sent:** Monday, April 12, 2021 8:43:02 PM  
**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>  
**Subject:** RE: Green waste collection

Cllr Michael,

You state you get daily updates (as the cabinet member for Environment, you surely will have more insight than I would) and I would like to confirm that I do not get any daily update I am lucky if I see an email from the department to update me with any form of explanation 'after' failure of collection weekly.

You state "The new collections are working and all of the figures I have seen and the information I get on a daily basis shows me the progress that we are making towards a better

service for the residents of Cardiff.” I am totally astonished at this remark. Are you not seeing the weekly emails I and many other councillors are doing about failed or missed collection?

I know that there are problems with our systems that allow residents to raise concerns. [REDACTED] [REDACTED] has shared her experience of trying to use our internet and telephone service to try and report missed collection. I have raised this at council and I know Cllr Weaver (Cabinet member) has been looking into the matter with an officer.

Many residents are fed up of raising the issues and week after week collections are not happening as they should. The Friday collections are simply not happening on Friday and it is hit and miss as to if they are collected through the week-end or through the week.

Could you provide us with an honest answer as to why this is occurring every week and when and if the collections will happen as the program suggests? It is best to be honest, open and transparent about such matters. Perhaps people will be more understanding of the situation.

Thank you

**Cllr (Dr) Bablin Molik**  
**Liberal Democrats Councillor for Cyncoed & Lakeside**

07779975394

[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)



@BablinMolik

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>

**Sent:** 10 April 2021 12:15

**To:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>

**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>

**Subject:** Re: Green waste collection

Bablin. You get the same updates as every other councillor. The way you choose to use it to inform your residents is a matter for you.

The new collections are working and all of the figures I have seen and the information I get on a daily basis shows me the progress that we are making towards a better service for the residents of Cardiff.

Have a good weekend.

Regards

Michael

Councillor Michael Michael  
Councillor for Trowbridge and St Mellons  
Cabinet Member Clean Streets and Environment

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**From:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Sent:** Saturday, April 10, 2021 12:08:15 PM  
**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>  
**Subject:** RE: Green waste collection

Cllr Michael,

Please do explain why you feel I don't understand how council processes take place and what did I say that demonstrates this lack of understanding? It is important I do understand to be able to explain to residents why their waste is still not being collected as promised.

Much appreciated  
Cllr Bablin Molik

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Sent:** 10 April 2021 12:02  
**To:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>  
**Subject:** Re: Green waste collection

Bablin, You told me your job in a previous email so you brought it up not me. Again you demonstrate a lack of understanding of the way council processes take place and decisions are taken.

Regards  
Michael

Councillor Michael Michael  
Councillor for Trowbridge and St Mellons  
Cabinet Member Clean Streets and Environment

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**From:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Sent:** Saturday, April 10, 2021 11:59:20 AM  
**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Cc:** [REDACTED]; Hopkins, Robert (Cllr) <[Robert.Hopkins2@cardiff.gov.uk](mailto:Robert.Hopkins2@cardiff.gov.uk)>; Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>  
**Subject:** RE: Green waste collection

Cllr Michael,

This has nothing to do with my job role elsewhere.

I didn't want you to be using miss-leading details to respond to residents. Shielding was lifted end of March and so to use that as a reason for failure of service this week is not acceptable.

If you seriously understood the impact of the pandemic you would not have changed a system during a pandemic and caused the mayhem. Simple failure in decision making and leadership which has led to officer and ground staff being over-stretched and residents not getting basic service. Unacceptable.

**Cllr (Dr) Bablin Molik**  
**Liberal Democrats Councillor for Cyncoed & Lakeside**

07779975394

[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)



@BablinMolik

Councillor Surgeries held on:

3<sup>rd</sup> Saturday of the month at 10am on Zoom

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>

**Sent:** 09 April 2021 19:15

**To:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>

**Subject:** Re: Green waste collection

Sorry Predictive text.Bablin .

Regards

Michael

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>

**Sent:** Friday, April 9, 2021 7:14:34 PM

**To:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>

**Subject:** Re: Green waste collection

Banking.Thank you for your comments.I forgot you are the CEO of a third sector charity and would have sorted it in hours.

Regards

Michael

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**From:** Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>

**Sent:** Friday, April 9, 2021 7:03:50 PM

**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>; [REDACTED]

**Cc:** Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>

**Subject:** Re: Green waste collection

Cllr Michael,

Shielding was lifted end of March. We did expect service to be working smoothly now.

Cllr Bablin Molik

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**From:** [REDACTED]  
**Sent:** Friday, April 9, 2021 4:39:54 PM  
**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Cc:** Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>; Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Subject:** RE: Green waste collection

**EXTERNAL:** This email originated from outside Cardiff Council, take care when clicking links.  
**ALLANOL:** Daw'r e-bost hwn o'r tu allan i Gyngor Caerdydd, cymerwch ofal wrth glicio ar ddolenni.

Cllr Michael,

Thank you for your prompt reply.

Cardiff Council expects me to pay my council tax every month without delay and I'm afraid that as I don't get any flexibility in regard to this then I expect my rubbish to be collected on the assigned day every week. I have paid for this service therefore I expect the council to act accordingly. I don't go to Tesco for shopping and leave empty handed with a vague promise that my food order will arrive some time in the future.

I am on the Assisted Lift Scheme as I have told you previously which means that my full bin is now blocking access to my drive and as I am disabled I cannot move it until it has been emptied. Your comment about the pandemic are irrelevant as you decided to change the system during this crisis and if you are short of staff then I suggest you act as a manager should and employ temporary staff until the others return from sick leave. By the way shielding has now ended, I'm sure your pal Vaughan Gethin can confirm that for you.

I expect the service that I have paid for to be provided and so far you are falling well short of an acceptable standard. You need to do better councillor. A view which is being echoed throughout the city.

Mrs [REDACTED]

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**From:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>  
**Sent:** 09 April 2021 16:22  
**To:** [REDACTED]  
**Cc:** Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>; Molik, Bablin (Cllr) <[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>  
**Subject:** Re: Green waste collection

[REDACTED]. Thank you for your email. The 4 day week collections are working satisfactory.

Recycling. Residual. Food and Php are being collected on time.

We are experiencing some delay on garden waste. Not surprising when we are in a pandemic and we have drivers and crew shielding.

Please leave your garden waste outside and it will be collected.

Regards

Michael

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**From:** [REDACTED]

**Sent:** Friday, April 9, 2021 4:04:42 PM

**To:** Michael, Michael (Cllr) <[Michael.Michael@cardiff.gov.uk](mailto:Michael.Michael@cardiff.gov.uk)>

**Cc:** Wakelam, Matthew <[MWakelam@cardiff.gov.uk](mailto:MWakelam@cardiff.gov.uk)>; Molik, Bablin (Cllr)

<[Bablin.Molik@cardiff.gov.uk](mailto:Bablin.Molik@cardiff.gov.uk)>

**Subject:** Green waste collection

**EXTERNAL:** This email originated from outside Cardiff Council, take care when clicking links.

**ALLANOL:** Daw'r e-bost hwn o'r tu allan i Gyngor Caerdydd, cymerwch ofal wrth glicio ar ddolenni.

Dear All,

Unfortunately the green garden waste bins have not been emptied in Beatty Avenue. I have contacted C2C and been told that this collection has been rescheduled for Saturday 10<sup>th</sup> April. No doubt the extra cost of staff working on a Saturday will be borne by the hard pressed council tax payers of Cardiff through the inflation busting 3:5% increase in this tax for 2021/22.

The system worked much better on a 5 day week.

This “ reorganisation” needs urgent reconsideration as it clearly isn’t working. I understand that Radyr only had its green bins emptied today, Friday, when it should have been Tuesday. There seems to be no end to this shambles.

Mrs [REDACTED]